



# PSC NEWS

## Missouri Public Service Commission

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### MISSOURI PUBLIC SERVICE COMMISSION RECEIVES NATIONAL AWARD

Jefferson City (October 30, 2002)--- FileNET Corporation recently honored the Missouri Public Service Commission with its prestigious Chief Technology Officer Award during ceremonies held in Washington, D.C. The Missouri Public Service Commission's Electronic Filing and Information System (EFIS) received the top honor for best and most innovative solutions using FileNET products.

The Missouri Public Service Commission was selected over 950 other United States companies as well as companies representing 25 other countries.

"We are extremely proud of this recognition," stated PSC Chairman Kelvin Simmons. "EFIS was created to not only make the Public Service Commission more efficient in our day to day operations but to also make working with the Commission easier for our stakeholders such as attorneys that practice before us, utility companies that we regulate and the over 5.5 million ratepayers in Missouri who may have a need to access information."

"EFIS is meeting our state's egovernment initiative," stated PSC EFIS Project Manager Gay Smith. "According to FileNET, the Missouri Public Service Commission's project is the largest web-based business management portal in the United States. We are proud of the fact that we are the first regulatory commission in the country to provide this comprehensive electronic filing application process. EFIS also meets an initiative established by the National Association of Regulatory Utility Commissioners (NARUC) for eeregulation of public utilities in the United States."

The Public Service Commission's EFIS system was implemented in April of 2002. Gulf Computers (now HCL Technologies, Inc.) was one of the top four FileNET partners the Missouri Public Service Commission contracted with to develop the system in 2000.

As a result of EFIS, PSC Staff can handle workload more efficiently. This system has enhanced the Commission's ability to achieve its core business mandates. EFIS also permits consumers and the media to have, at their fingertips, access to all public testimony and exhibits filed in cases before the Commission.

Dan Whelan, FileNET Chief Technology Officer selected the winner of this award from all FileNET customers worldwide who had been selected by the judging committee. This year's judging committee consisted of Andy Warzecha, META Group; Penny Lunt, Executive Editor, Transform Magazine; Bruce Silver, President, Bruce Silver Associates; Rory Staunton, Strategy Partners International; and John Mancini, President, Association for Information and Image Management (AIIM) International.

FileNET Corporation is headquartered in Costa Mesa, California and provides *The Substance Behind eBusiness™* by delivering enterprise content management (ECM) solutions in 90 countries. This technology enables organizations to increase productivity, customer satisfaction and profitability by empowering customers, business partners, suppliers, and employees to engage in business processes and exchange relevant content.